

VIRGIN ACTIVE AUSTRALIA VELOCITY REWARD POINTS TERMS AND CONDITIONS

(From 3 July 2019, updated 7 July 2020)



1. The Activity Date of a transaction is the date listed next to the transaction in which that Velocity Point was earned on the Entrant's online Velocity account. Generally, the Activity Date will be the date you receive the product or service associated with the Velocity Point earn. The Activity Date of a Velocity Point earn may not be the date of a purchase or booking. For example: When earning Velocity Points by purchasing Virgin Australia flights, the Activity Date will be the date the flights are flown;
2. You can check the Velocity Points "Activity Date" in your Velocity membership account online.
3. Velocity does not accept responsibility for any delay or failure of its partners to provide data to Velocity so that Velocity may credit Velocity Points to your Velocity account. Please allow up to 10 weeks after the above Eligible Earn Transaction criteria have been met for the bonus Velocity Points to be awarded to your Velocity account.
4. Velocity Frequent Flyer reserves the right to cancel (without any liability) any Eligible Earn Transaction that is credited incorrectly or in error (for whatever reason) or any Eligible Earn Transaction in which Velocity Points are credited as a result of a breach of the Velocity Frequent Flyer Terms and Conditions.
5. Velocity Points received as part of Family Pooling, Points Transfer - Family or Velocity Points that are issued by Velocity Frequent Flyer as a gesture of goodwill will not be considered an Eligible Earn Transaction.
6. Velocity Frequent Flyer is not liable for any tax implications arising from the bonus Velocity Points offer. Independent financial advice should be sought as tax implications may arise as a result of accepting the offer.
7. To earn and redeem Velocity Points you must be a Velocity member. Velocity membership and Points earn and redemption are subject to the Member Terms and Conditions, as amended from time to time.
8. The Velocity Earn Conditions below will apply to all Velocity Point entitlements set out in these Terms and Conditions.

VIRGIN ACTIVE COLLECTION MEMBERS 3,000 BONUS VELOCITY POINTS (12 WEEK OFFER)

9. To be eligible for the 3,000 bonus Velocity Points offer you must join Virgin Active between 3 July 2019 and 18 August 2020 and visit a Virgin Active Club:
 - a. 3 times a week for the first 12 weeks; or b. 12 times every 4 weeks for the first 12 weeks; after becoming a Virgin Active Collection member.
10. The 12 week period will commence on the date that the Membership commences. Offer limited to 3,000 Velocity Points per Virgin Active Collection Member and will only be applied once per member. Not available to members who have previously taken part in the 12 week challenge. To qualify for the Collection Membership points, the member must be a Collection Club member for the duration of the 12 week period.

VIRGIN ACTIVE MEMBERS 1,500 BONUS VELOCITY POINTS (12 WEEK OFFER)

11. To be eligible for the 1,500 bonus Velocity Points offer

you must join Virgin Active between 3 July 2019 and 18 August 2020 and visit a Virgin Active Club:

- a. 3 times a week for the first 12 weeks; or b. 12 times every 4 weeks for the first 12 weeks; after becoming a member.
12. The 12 week period will commence on the date that the Membership commences. Offer limited to 1,500 Velocity Points per Virgin Active Member and will only be applied once per member. Not available to members who have previously taken part in the 12 week challenge.

VIRGIN ACTIVE COLLECTION MEMBERS 500 VELOCITY POINTS (MONTHLY OFFER)

13. A Virgin Active Collection Member will earn 500 Velocity Points when they visit a Virgin Active Australian club 12 times within a calendar month. This offer commences on 1 April 2018 and ends on 31 August 2020. New Virgin Active Collection Members will earn 500 Velocity Points when they visit a Virgin Active Australian club 12 times within a calendar month before 31 August 2020. This offer commences from the 4th month of membership. To qualify for the Collection Membership points the member must be a Collection Club member for the duration of the calendar month.

VIRGIN ACTIVE MEMBERS 250 VELOCITY POINTS (MONTHLY OFFER)

14. A Virgin Active Member will earn 250 Velocity Points when they visit a Virgin Active Australian club 12 times within a calendar month. This offer commences on 3 July 2017 and ends on 31 August 2020. New Virgin Active Members will earn 250 Velocity Points when they visit a Virgin Active Australian club 12 times within a calendar month before 31 August 2020. This offer commences from the 4th month of membership.

VELOCITY EARN CONDITIONS

15. Velocity Points can be earned by Virgin Active Members who hold a current Virgin Active Membership and meet the earn threshold criteria for each offer. To receive Velocity Points, Virgin Active member accounts must be paid in full and Velocity details provided at the end of the relevant earn period. Non-paying and non-adult memberships such as trial members, staff, buddies, Club-V, Teens, visitors and casuals are not eligible to earn Velocity Points.
16. A maximum of 1 visit per day will be counted to all Velocity Points earn thresholds.
17. Members must provide their Velocity number and Velocity membership details to Virgin Active and hold a current Velocity membership to earn Velocity Points. Members consent to Virgin Active providing their name, membership number and Velocity Points entitlement to Velocity, so that Velocity Points can be credited to the members' Velocity account.
18. Velocity Points will be credited to the Velocity account within 5 days following the end of the relevant earn period.
19. Virgin Active Members can claim missing Velocity Points up to 3 months after the relevant earn threshold has been achieved.
20. Virgin Active Pay As You Go Members are not eligible for Velocity Points.